

IOWA NETWORK SERVICES, INC.

TARIFF NO. 7
1st Revised Title Page
Replacing Original Title Page

INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

REGULATIONS, RATES AND CHARGES
APPLYING TO THE PROVISION OF
INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICES

Service is provided by means of wire, radio, satellite, fiber optics, or other suitable technology or combination thereof.

Issued: December 21, 2001

Effective: January 1, 2002

By: Richard M. Vohs
President and Chief Executive Officer
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INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICECHECK SHEET

The title page and pages 1 through 67, inclusive, of this tariff are effective as of the date shown. Original and revised pages as named below comprise all changes from original tariff in effect on the date indicated.

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INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

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INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

CONCURRING CARRIERS

CST Communications, Inc.; Eldridge, Iowa
First Fiber Corporation; Coin, Iowa
Junction Communication, Inc.; Wilton, Iowa
Palmer Long Distance, Inc.; Palmer, Iowa
Templeton Telecommunications Company; Templeton, Iowa
Walnut Communications, Inc.; Walnut, Iowa

CONNECTING CARRIERS

NO CONNECTING CARRIERS

OTHER PARTICIPATING CARRIERS

NO OTHER PARTICIPATING CARRIERS

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INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

EXPLANATION OF ABBREVIATIONS

- BOC - Former Bell Operating Company
- d/b/a- doing business as
- ICB - Individual Case Basis
- IDDD - International Direct Distance Dial Service
- LIDB - Line Information Data Base
- PIN - Personal Identification Number

EXPLANATION OF SYMBOLS

- (C) - To signify changed regulation
- (D) - To signify discontinued rate or regulation
- (I) - To signify increase
- (M) - To signify matter relocated without change
- (N) - To signify new rate or regulation
- (R) - To signify reduction
- (S) - To signify reissued matter
- (T) - To signify a change in text but no change in rate or regulation
- (Z) - To signify a correction

(N)

(N)

INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE1. APPLICATION OF TARIFF

This Interexchange Telecommunications Services tariff applies to interstate common carrier services furnished by Iowa Network Services, Inc., hereinafter referred to as INS, or furnished jointly by INS and other carriers, between points within the contiguous United States.

INS may also offer certain high capacity facilities on a long-term lease basis to a limited number of individual customers. These DS1 and DS3 circuits are limited and not available on a common carrier basis. All leases for such services are individually negotiated and tailored to the specific needs of individual customers.

INS also operates an agent program with several carriers where INS refers to itself in each of these service areas by a unique name. For example, in the Hawkeye area, INS uses its d/b/a Hawkeye Telephone Company for Message Toll Service.

The list of INS d/b/a companies is as follows:

Ace Long Distance	(C)	Butler-Bremer Mutual Telephone Co.	(C)
Ace Telephone Association		C L Tel Long Distance Inc.	
Alpine Communications		Cascade Communications Company	
Andrew Tel		Cascade Communications Long Distance	
Andrew Telephone Company		Casey Long Distance	
Arcadia Long Distance		Casey Mutual Telephone Company	
Arcadia Telephone Cooperative		CCS1+	
Atkins Long Distance		Center Junction Long Distance	
Atkins Telephone Company, Inc.		Center Junction Tel. Co., Inc.	
Ayrshire Farmers Mutual Tele. Co		Central Scott Telephone Co.	
Baldwin-Nashville Communications		CenturyTel of Postville, Inc.	
Baldwin-Nashville Tele. Co., Inc.		Citizens Long Distance	
Barnes City Cooperative Telephone Company		Citizens Mutual Telephone Cooperative	
Bernard Telephone Company, Inc.		Clarence Telephone Company, Inc.	
Bevcomm		Clarksville Telephone Company, Inc.	
Breda Telephone Corp., Inc.		Clear Lake Independent Tele Co.	
Brooklyn Mutual Telecommunications Coop.		C-M-L Telephone Coop. Assn	
Butler-Bremer Communications	(C)	CMTEL	(C)

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INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

1. APPLICATION OF TARIFF (CONTINUED)

The list of INS d/b/a companies is as follows: (CONTINUED)

Colo Telephone Company	(C)	F & B Communications	(C)
ColoTel Long Distance		Farmers & Merchants Mutual Tel. Co.	
Communications 1 Network, Inc.		Farmers' and Business Mens' Tel. Company	
Coon Creek Telephone Company		Farmers' Cellular Telephone Co., Inc.	
Coon Valley Coop. Telephone Assn., Inc.		Farmers Co-op Tele. Co.- Dysart	
Coon Valley Long Distance		Farmers Long Distance	
Coop Tel Co 6		Farmers Mut. Coop. Tele. Co.-Harlan	
Cooperative Telephone Company		Farmers Mut. Coop. Tele. Co-Moulton	
Cooperative Telephone Exchange		Farmers Mut. Tele. Coop-Nora Springs	
Corn Belt Communications		Farmers Mut. Tele. Coop-Shellsburg	
Corn Belt Telephone Company		Farmers Mutual Cooperative Tel. Co. - Moulton	
CTC 800 Services		Farmers Mutual Tele. Co.-Stanton	
Cumberland Long Distance		Farmers Mutual Telephone Co. - Jesup	
Cumberland Telephone Company		Farmers Mutual Telephone of Jesup	
Danville Long Distance		Farmers Tele. Co.-Nora Springs	
Danville Mutual Telephone Co.		Farmers Telephone Co.-Essex	
Dixon Telephone Company		Farmers Telephone Company-Batavia	
DLD		Fenton Coop. Tele. Co.	
Dumont Long Distance		Fenton Telco L.D.	
Dumont Telephone Company		Goldfield Access Network	
Dunkerton Communications		Goldfield Communications	
Dunkerton Telephone Cooperative		Goldfield Communications Services Corp.	
E.B. Long Distance		Goldfield Telephone Company	
East Buchanan Telephone Coop.		Grand Mound Coop. Telephone Assn.	
Ells-Grcy LD		Grand River Long Distance	
Ellsworth Coop. Telephone Assn.		Grand River Mutual Telephone	
Evertex	(C)	Griswold Co-op Telephone Co.	(C)

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 INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

1. APPLICATION OF TARIFF (CONTINUED)

The list of INS d/b/a companies is as follows: (CONTINUED)

Hawkeye Telephone Company	(C)	Liberty Communications	(C)
Heart of Iowa Communications Cooperative		Lincoln Highway Long Distance	
Hills Long Distance		Lincolnway Long Distance	
Hills Telephone Co., Inc.		Lone Rock Coop. Telephone Co.	
Hospers Telephone Company		Long Lines	
HTC Communications		Lost Nation-Elwood Telephone Co.	
Hubbard Coop. Telephone Assn.		Louisa Communications	
Huxley Communications Cooperative		Lynnville Telephone Co., Inc.	
IAMO Telephone Company		Lynnville Telephone Company	
Interstate 35 Telephone Co.		Marne & Elk Horn Telephone 800 Service	
Interstate Communications		Marne & Elk Horn Telephone Co.	
Jefferson Telephone Company		Marne & Elk Horn Telephone Long Distance	
Jordan-Soldier Valley Telephone Company		Marne & Elk Horn Telephone One-Plus	
Junction Communications		Martelle Coop Long Distance	
Kalona Co-op Telephone Company		Martelle Coop. Telephone Assn.	
KCTC Long Distance		Massena Long Distance	
Keystone Communications		Massena Telephone Co., Inc.	
Keystone Farmers Coop. Tele. Co.		Mechanicsville Telephone Company	
Killduff Telephone Company		Mediapolis Telephone Co.	
La Motte Telephone Company		Miles Cooperative Telephone Assn.	
La Porte City Telephone Company		Miller Long Distance	
Laurel Telephone Co., Inc.		Miller Telephone Company	
Lehigh Valley Coop. Tele. Assn		Minburn Telecommunications, Inc.	
Lehigh Valley Long Distance	(C)	Minburn Telephone Company	(C)

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INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE1. APPLICATION OF TARIFF (CONTINUED)

The list of INS d/b/a companies is as follows: (CONTINUED)

Minerva Valley Long Distance
Minerva Valley Telephone Co., Inc.
Modern Coop. Long Distance

Modern Coop. Telephone Co.
Montezuma Mutual Telephone Co.
Morley Telephone Company

Mutual Telephone Co. of Morning Sun
Mutual Telephone Company
NEI Tel Long Distance

New Ulm Telecom, Inc.
New Ulm Telephone Company
North English Coop. Tele. Co.

Northeast Iowa Tele. Co.
Northern Iowa Telephone Company
Northwest Iowa Telephone Company

Northwest Telephone Coop. Assn.
Norway Rural Telephone Company
Ogden Telephone Company

Ogden Telephone Company Long Distance
Olin Telephone Co., Inc.
Olin-Morley Long Distance

OmniTel Communications
Onslow Coop. Telephone Assn.
Onslow Cooperative Communication

Oran Mutual Long Distance
Oran Mutual Telephone Company
Palmer Long Distance

Palmer Mutual Telephone Co.
Palo Cooperative Telephone Association
Panora Communications Cooperative

Panora Telecommunications Long Distance Co.
Partner Communications Cooperative
Peoples Telephone Company

Prairie Telephone Co., Inc.
Prairieburg Long Distance
Prairieburg Telephone Co., Inc.

Preston Telephone Company
Radcliffe Telephone Co., Inc.
Radcliffe Telephone LD

Readlyn Telephone Co.
Readlyn Telephone Company Long Distance
Readlyn Telephone Long Distance

Ringsted Telephone Co.
River Valley Telecommunications Coop.
Rockwell Coop. Telephone Assn.

Rolling Hills Communications
Royal Telephone Company
Ruthven Telephone Exchange Co.

Sac County Mutual Telephone Co.
Schaller Telephone Company
Scranton Telephone Company

Searsboro Telephone Company
Sharon Telephone Co.
Sharon Telephone Long Distance

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INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE1. APPLICATION OF TARIFF (CONTINUED)

The list of INS d/b/a companies is as follows: (CONTINUED)

Shell Rock Telephone Company-Blue Earth, MN	(C)	Villisca Farmers Telephone Company	(C)
Shell Rock Telephone Company-Shell Rock, IA		Walnut Communications	
South Slope Coop. Tele. Co., Inc.		Walnut Long Distance	
South Slope Long Distance		Walnut Telephone Co., Inc.	
Southwest Telephone Exchange, Inc.		WCTA Long Distance	
Springville Coop. Tele. Assn., Inc.		Webb-Dickens Telephone Corp.	
Springville Long Distance		Webster-Calhoun Coop. Telephone Assn.	
STA Long Distance		Webster-Calhoun Long Distance	
Stratford Mutual Telephone Company		Wellman Cooperative Tel. Association	
Sully Telephone Association		Wellman LD	
Superior Long Distance		Wes Tel Systems	
Superior Telephone Cooperative		West Iowa Telephone Company	
Superior Telephone Service		West Liberty Telephone Company	
Swisher Telephone Company		Western Iowa Long Distance	
TBC		Western Iowa Networks	
Templeton Long Distance		Western Iowa Networks	
Templeton Telephone Company		Western Iowa Networks	
Terril Telephone Cooperative		Western Iowa Telephone Assn.	
Titonka-Burt Communications		Westside Independent Telephone Co.	
United Farmers Telephone Company		Winnebago Coop. Telephone Assn.	
Universal Communications of Allison, Inc.		WMTC Long Distance	
USA Communications		WMTel.net	
Van Buren Technologies		Woolstock Fiber Company	
Van Buren Telephone Co., Inc.		Woolstock Long Distance	
Van Horne Coop. Telephone Co., Inc.		Woolstock Mutual Tele. Assn.	
Van Horne Telephone Company		Woolstock Mutual Telephone Assn.	
Ventura Telephone Co., Inc.	(C)	WTC Communications, Inc.	
		Wyoming Mutual Telephone Company	(C)

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IOWA NETWORK SERVICES, INC.

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INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

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INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

2. DEFINITIONS

Authorization Code: A numeric code which identifies the customer to be billed for calls charged.

Contiguous United States: The areas within the boundaries of the District of Columbia and the 48 contiguous states as well as the offshore areas outside the boundaries of the coastal states of the 48 contiguous states, Alaska, Hawaii, Puerto Rico and U.S. Virgin Islands (including the artificial islands, anchored vessels, and fixed structures erected in such offshore areas for the purpose of exploring for, developing, removing and transporting resources therefrom) to the extent that such areas appertain to and are subject to the jurisdiction and control of the United States within the meaning of the Outer Continental Shelf Land Act, 43 U.S.C. Section 1331, et seq.

Customer: The person, company, firm, corporation, or other entity which orders or uses service and is responsible for the payment of charges and compliance with tariff regulations.

Feature Group D: The switched access service provided by a local exchange company as trunk side switching through the use of end office or access tandem switch equipment. Where no access code is required, the number dialed by the customer shall be a seven or ten digit number for calls in the North American Numbering Plan (NANP). The form of the numbers dialed by the customer is NXX-XXXX, 0 or 1 + NXX-XXXX, NPA + NXX-XXXX, or 0 or 1 + NPA + NXX-XXXX. Feature Group D is also known as equal access.

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INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

2. DEFINITIONS (CONTINUED)

Local Exchange Area: The general area in which a local exchange company provides exchange telephone service and within which a customer may make telephone calls without incurring toll charges.

Other Common Carrier: A company other than INS providing interstate telecommunications services between local exchange areas.

Service Authorization Form: The form used by applicants to request service from INS. The form is merely a request for service and does not itself bind INS to provide service.

Terminal Equipment: Devices, apparatuses and their associated wiring, such as teleprinters, telephone handsets or data sets.

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INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

3. GENERAL REGULATIONS

3.1 Undertaking of INS

Interexchange Telecommunications Services are furnished in accordance with the conditions and regulations that are set forth in the body of this tariff.

3.2 Limitations

Service is offered subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this tariff.

3.3 Use of Service

The service provided under this tariff shall not be used for any unlawful purpose.

3.4 Payment and Billing

The following payment and billing regulations are applicable.

- (A) Service is provided and billed on a monthly (30 day) basis, beginning on the date that service becomes effective. Interexchange Telecommunications Service becomes effective the day following written or verbal notice of its availability to the customer. Bills are due and payable when rendered. Interest at the rate of 1 and 1/2% per month or the highest rate allowed by law will accrue upon any unpaid amount commencing thirty (30) days after the mailing of the bill.

INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

3. GENERAL REGULATIONS (CONTINUED)3.4 Payment and Billing (CONTINUED)

- (B) The customer is responsible for payment of all bills for interexchange telecommunications service. This includes payment for calls or services 1) originated at the customer's number(s), 2) accepted at the customer's number(s) (e.g., collect calls), 3) billed to the customer's number via third number billing if the customer is found to be responsible for such call or service, the use of a calling card, or the use of an INS-assigned special billing number, and 4) incurred at the specific request of the customer.

- (C) INS reserves the right to examine the credit record of all applicants and customers. A customer whose service has been discontinued for non-payment of bills will be required to pay any unpaid balance due to INS before service is restored. In addition, INS will require a security deposit for the discontinued customer wishing to reestablish service equal to three (3) times the amount of the customer's highest monthly bill. If the customer's estimated traffic has increased since the account was cancelled, INS will require a security deposit equal to three (3) times the newly estimated minutes.

INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

3. GENERAL REGULATIONS (CONTINUED)

3.4 Payment and Billing (CONTINUED)

- (D) Applicants or customers whose financial condition is not acceptable to INS will be required to make a security deposit. The amount of the deposit shall be calculated by estimating three (3) months of usage. The customer shall be apprised that after one (1) year of service that account will again be reviewed, and in the event all amounts due have been paid within the terms of the service authorization, the deposit will be refunded in full, plus interest at the annual rate of (one) 1%, calculated from the date that the customer makes the deposit.
- (E) The name(s) of the customer(s) must be set forth in the application for service.
- (F) In the case of a billing dispute between the customer and INS for service furnished to the customer which cannot be settled to mutual satisfaction, the customer can take the following action:
 - (1) The customer may request, and INS will comply with the request, an in-depth review of the disputed amount. The undisputed portion and subsequent bills must be paid on a timely basis or the service may be disconnected.

INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

3. GENERAL REGULATIONS (CONTINUED)

3.4 Payment and Billing (CONTINUED)

(F) (CONTINUED)

- (2) If notice of a dispute as to charges is not received in writing by INS within thirty (30) days after a bill has been mailed, the billing will be considered correct and binding. Provision of such notice does not affect the customer's obligations under Sections 3.4(A) and 3.4(B) preceding to make all payments within thirty (30) days after the bill has been mailed.
- (3) If a billing dispute is resolved in favor of the customer, and the customer pays the total billed amount and disputes all or part of the amount, INS will refund to the customer the disputed amount plus interest at the rate of (one) 1% per year. If the customer withholds all or part of the billed amount and the dispute is resolved in favor of INS, the customer shall pay to INS the amount withheld pending settlement of the dispute plus interest at the rate set forth in Section 3.4(A) preceding.

INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE3. GENERAL REGULATIONS (CONTINUED)3.4 Payment and Billing (CONTINUED)

(G) Universal Service Fund

- (1) In addition to all other rates in this tariff, customers will be assessed an undiscounted Universal Service Fund ("USF") contribution factor. This USF contribution factor has been directed by the Federal Communications Commission ("FCC") and may be changed by the FCC quarterly. The USF factor replaces the Carrier Universal Service Charge ("CUSC"). From 04/01/03 to 06/30/03 the USF factor was 9.1%. From 07/01/03 to 09/30/03 the USF factor was 9.5%. From 10/01/03 to 12/31/03, the USF factor was 9.2%. From 01/01/04 to 6/30/04, the USF Factor was 8.7%. From 07/01/04 to 12/31/04 the USF Factor was 8.9%. From 01/01/05 to 03/30/05 the USF Factor was 10.7%. From 04/01/05 to 06/30/05 the USF factor was 11.1%. From 07/01/05 to 03/31/06 the USF factor was 10.2%. From 04/01/06 to 06/30/06 the USF factor was 10.9%. From 07/01/06 to 09/30/06 the USF factor was 10.5%. From 10/01/06 to 01/01/07 the USF factor was 9.1%. From 01/02/07 to 04/02/07 the USF factor was 9.7%. From 04/03/07 to 06/29/07 the USF factor was 11.7%. From 06/30/07 to 9/30/07 the USF factor was 11.3%. From 10/01/07 to 12/31/07 the USF factor was 11.0%. From 01/01/08 to 03/31/08 the USF factor was 10.2%. From 04/01/08 to 6/30/08 the USF factor was 11.3%. From 07/01/08 to 12/30/08 the USF factor was 11.4%. From 01/01/09 to 3/31/09 the USF factor was 9.5%. From 4/01/09 to 6/30/09 the USF Factor was 11.3%. From 7/01/09 to 9/30/09 the USF Factor was 12.9%. From 10/01/09 to 12/31/09 the USF Factor was 12.3%. From 01/01/10 to 03/31/10 the USF Factor was 14.1%. Starting 4/01/10 the USF Factor is 15.3%. Starting 4/01/10 the USF Factor is 15.3%. Subject to billing availability, this USF factor will be applied to all interstate charges.
- (2) The USF factor does not apply to service provided to resellers that contribute directly to universal service. For this purpose, a reseller is a telecommunications service provider that 1) incorporates purchased telecommunications services into its own offerings and 2) can reasonably be expected to contribute to support universal service based on revenues from those offerings.

(N)
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(N)

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INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

3. GENERAL REGULATIONS (CONTINUED)

3.5 Cancellation by Customers

The customer may cancel service by giving a verbal notice to INS up to the day cancellation is requested.

3.6 Cancellation of Service by INS

INS reserves the right to discontinue furnishing service, upon written notice, when necessitated by conditions beyond its control, or when the customer is using the service in violation of the provisions of this tariff.

Without incurring liability, INS may immediately discontinue service or cancel an application for service by written notice to the customer, 1) for nonpayment of any sum due to INS for more than 30 days after INS mails the bill for the amount due, 2) for any violation of any regulation governing service under this tariff, 3) by reason of any order or decision of a court or other government authority having jurisdiction which prohibits INS from furnishing such service. (C)

These restrictions may include, but are not limited to, the following: INS may withhold the use of a specific 8XX number or deny its transfer to another carrier for nonpayment of charges due as specified in 3.4 "Payment and Billing" preceding. Such action may be taken without written notice being sent to the customer.

Nothing herein or elsewhere in this tariff shall give any customer, assignee, or transferee any interest or proprietary right in any 8XX service telephone number.

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INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

3. GENERAL REGULATIONS (CONTINUED)

3.7 Inspection, Testing, and Adjustment

- (A) Upon written request, INS will furnish the customer with the technical parameters that satisfy the requirements of this tariff. INS may interrupt the service at any time, without penalty to itself, because of departure from any of these requirements.

- (B) Upon reasonable notice, the facilities provided by INS shall be made available to INS for such tests and adjustments as may be necessary for their maintenance in a condition satisfactory to INS.

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INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

3. GENERAL REGULATIONS (CONTINUED)

3.8 Liability

- (A) INS is not liable for any act or omission of any other company or companies furnishing a portion of the service.

- (B) INS' liability for willful misconduct, if established as a result of judicial or administrative proceedings, is not limited by this tariff. With respect to any other claim or suit, by a customer, subscribers to or users of any services provided to or resold by the customer, or by any others, for damages associated with the ordering (including the reservation of any specific telephone number), installation (including delays thereof), provision, termination, maintenance, repair, interruption, or restoration of any service or facilities offered under this tariff, INS' liability, if any, shall not exceed an amount equal to the proportionate monthly recurring charges for the period during which the service was affected. This liability for damages shall be in addition to any amounts that may otherwise be due the customer under this tariff as a Credit Allowance for a Service Interruption.

INS shall be indemnified and held harmless by the customer, subscribers to or users of any services provided to or resold by the customer, against:

- (1) Claims for libel, slander, infringement of copyright or unauthorized use of any trademark, trade name or service mark arising out of the material, data, information, or other content transmitted over INS' facilities; and

INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

3. GENERAL REGULATIONS (CONTINUED)

3.8 Liability (CONTINUED)

(B) (CONTINUED)

- (2) Claims for patent infringement arising from combining or connecting INS' facilities with apparatuses and systems of the customer; and
- (3) All other claims arising out of any act or omission of the customer in connection with any service provided by INS; and
- (4) Any claim, loss or damage arising from the use of services offered under this tariff including but not limited to claims by subscribers to or users of any services provided to or resold by the customer.

- (C) INS shall not be liable for and the Customer indemnifies and holds INS harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by the customer or by any other party or persons, for any personal injury to, or death of, any person or persons, and for any loss, damage, defacement or destruction of the premises of the customer or any other property, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of equipment or wiring provided by INS where such installation, operation, failure to operate, maintenance, condition, location or use is not the direct result of INS' negligence. No agents or employees of other carriers shall be deemed to be agents or employees of INS.

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INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

3. GENERAL REGULATIONS (CONTINUED)

3.8 Liability (CONTINUED)

- (D) The liability of INS for damages to the customer, subscribers to or users of any services provided to or resold by the customer, for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission occurring in the course of furnishing service or other facilities, and not caused by the negligence of the customer, subscribers to or users of any services provided to or resold by the customer, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission occurs. No other liability shall in any case attach to INS.

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INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

3. GENERAL REGULATIONS (CONTINUED)

3.8 Liability (CONTINUED)

- (E) Now, or at any future time, if a state, county or other taxing authority including federal commissions, agencies and/or courts possesses or acquires the legal right to impose an occupation tax, license tax, sales tax, gross receipts tax, permit fee, franchise fee, Universal Service Fund contributions factor or other similar charge upon INS, and has imposed, or imposes the same by ordinance or otherwise, such taxes, fees or charges shall be billed to the customers receiving service within the territorial limits of such taxing authority. Such billing shall allocate the tax, fee, or charge among customers uniformly on the basis of each customer's monthly charges for the types of service made subject to such tax, fee, or charge or as directed by the imposing authority. (C)

3.9 Interconnection

- (A) Service furnished by INS may be interconnected with services or facilities of other common carriers and with private systems, subject to the technical limitations established by INS. Service furnished by INS is not part of a joint undertaking with such other common carriers. Any special interface equipment or facilities necessary to achieve compatibility between the facilities of INS and other common carriers shall be provided at the customer's expense.

INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

3. GENERAL REGULATIONS (CONTINUED)

3.9 Interconnection (CONTINUED)

- (B) Interconnection with the facilities or services of other common carriers shall be under the applicable terms and conditions of the other common carriers' tariffs. The customer is responsible for taking all necessary legal steps for interconnecting his customer-provided equipment or communications systems with such other common carrier's facilities. The customer shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection.

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INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

4. MESSAGE TELECOMMUNICATIONS SERVICE

4.1 Application

Service between two interstate points handled exclusively by INS or jointly by INS and other carriers is furnished as set forth in 4.2 through 4.5 following.

4.2 Mileage Measurement

Rates will be calculated on the basis of the airline distance between the rate center for the calling point and the rate center for the called point. Airline distance is determined according to the Vertical and Horizontal coordinate table used by the INS billing system.

4.3 Dialing Procedure

When a customer presubscribes to Message Telecommunications Service provided by INS in local exchange areas where central office facilities provide Feature Group D (FGD) equal access and INS subscribes to equal access and INS has been selected as the customer's primary interLATA and/or intraLATA toll carrier, calls are originated by dialing 1 + area code + long distance telephone number. In local exchange areas where central office facilities are able to provide FGD equal access and when INS has not been selected as the primary interLATA and/or intraLATA toll carrier, the customer can access Message Telecommunications Service by dialing 101-XXXX + 1 + area code + long distance telephone number, where XXXX equals INS' Carrier Identification Code of 0225.

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INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

4. MESSAGE TELECOMMUNICATIONS SERVICE (CONTINUED)

4.4 Application of Rates and Charges

4.4.1 Timing of Messages

(A) Chargeable time is determined as follows:

(1) The date, day and time (standard or daylight savings) at the rate center of the calling party when the connection is established determines the initial period charge.

(2) The charge for the initial period is the initial period billing rate applicable for the rate period in which the message connect time occurs. The charge for each additional period of usage is the additional billing rate for the rate period in which the beginning of each additional period of usage occurs.

(B) Chargeable time begins when connection is established between the calling station and the desired telephone, private branch exchange, CENTRON or CENTREX system, or CENTRON or CENTREX station which is reached directly rather than through a private branch exchange, CENTRON or CENTREX attendant.

(C) Chargeable time ends when the connection is terminated.

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INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

4. MESSAGE TELECOMMUNICATIONS SERVICE (CONTINUED)

4.4 Application of Rates and Charges (CONTINUED)

4.4.2 Medical Emergency

INS shall postpone the disconnection of interexchange service to a residential customer (defined as a customer located in a residence, residential apartment, including a residential apartment in a hotel, and any other premises of strictly a residential nature as long as business listings are not provided, and where the predominant use of the service is social and domestic in nature rather than commercial, professional, occupational or administrative) for a reasonable time, not in excess of thirty (30) days, if the customer produces verification from a physician or a public health or social service official, which states that interexchange service is essential due to an existing medical emergency of the customer, a member of the customer's family who resides at the premises of the customer, or any permanent resident of the premises where service is rendered. This written verification shall identify the medical emergency and specify the circumstances. Initial verification may be made by telephone if written verification is forwarded to INS within five (5) days.

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INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE4. MESSAGE TELECOMMUNICATIONS SERVICE (CONTINUED)4.5 Rates and Charges

The following rates represent the charges INS will apply per minute to interstate interexchange message telecommunications service. Actual rates charged may vary based upon certain factors such as customer location, traffic volume, and calling patterns.

Included are: Intra-Mainland, Mainland-Alaska, Mainland-Hawaii, Mainland-Puerto Rico, Mainland-U. S. Virgin Islands, Mainland-Guam, Mainland-Saipan & Mainland-American Samoa.

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(C)4.5.1 Standard Service(A) RATES

<u>Rate Period</u>	<u>Mileage Band</u>	<u>Initial Period</u>	<u>Additional Period</u>
<u>Day</u>	0 - 10	\$0.21	\$0.17
	11 - 22	\$0.26	\$0.19
	23 - 55	\$0.28	\$0.21
	56 - 70	\$0.28	\$0.22
	71 - 124	\$0.29	\$0.23
	125 - 292	\$0.29	\$0.26
	293 - 430	\$0.30	\$0.27
	431 - 925	\$0.31	\$0.28
	926 - 5750	\$0.30	\$0.30

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INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

4. MESSAGE TELECOMMUNICATIONS SERVICE (CONTINUED)4.5 Rates and Charges (CONTINUED)4.5.1 Standard Service (CONTINUED)(A) RATES (CONTINUED)

<u>Rate Period</u>	<u>Mileage Band</u>	<u>Initial Period</u>	<u>Additional Period</u>	
<u>Evening</u>	0 - 10	\$0.15	\$0.15	
	11 - 22	\$0.18	\$0.18	
	23 - 55	\$0.19	\$0.19	
	56 - 70	\$0.19	\$0.19	
	71 - 124	\$0.20	\$0.20	
	125 - 292	\$0.21	\$0.21	
	293 - 430	\$0.23	\$0.23	
	431 - 925	\$0.23	\$0.23	
	926 - 5750	\$0.30	\$0.30	(I) (I)
	<u>Night/Wknd</u>	0 - 10	\$0.105	\$0.105
11 - 22		\$0.170	\$0.170	
23 - 55		\$0.170	\$0.170	
56 - 70		\$0.170	\$0.170	
71 - 124		\$0.170	\$0.170	
125 - 292		\$0.175	\$0.175	
293 - 430		\$0.180	\$0.180	
431 - 925		\$0.190	\$0.190	
926 - 5750		\$0.300	\$0.300	(I) (I)

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INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

4. MESSAGE TELECOMMUNICATIONS SERVICE (CONTINUED)

4.5 Rates and Charges (CONTINUED)

4.5.1 Standard Service (CONTINUED)

(B) Determination of Time and Day

(1) Day Rates

These rates are applicable from 8:00 a.m. to, but not including, 5:00 p.m. Monday through Friday

(C)
(C)

(2) Evening Rates

These rates are applicable from 5:00 p.m. to, but not including, 11:00 p.m. Sunday through Friday.

(3) Night/Weekend Rates

These rates are applicable from 11:00 p.m. to, but not including, 8:00 a.m. Sunday through Friday, all day Saturday and on Sunday from 8:00 a.m. to, but not including, 5:00 p.m.

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INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

4. MESSAGE TELECOMMUNICATIONS SERVICE (CONTINUED)

4.5 Rates and Charges (CONTINUED)

4.5.1 Standard Service (CONTINUED)

(C) Initial Period and Additional Periods

(C)

- (1) Initial period rates set forth in the rate tables in 4.5.1 above are for a connection of one minute or any fraction thereof.
- (2) Subsequent usage beyond the initial minute will be rounded to the next full minute.
- (3) The charge calculated for the initial minute plus additional minutes will determine the charge for the call. The total amount of the call is rounded up to the nearest whole cent.

4.5.2 INS Plus Long Distance

The following intraLATA and interLATA rates are available to customers that select INS as both the customer's primary interLATA toll carrier and primary intraLATA toll carrier for calls originated by dialing 1+ (area code) + the seven digit telephone number:

Mainland-Alaska, Mainland-Hawaii, Mainland-Puerto Rico, Mainland-U. S. Virgin Islands, Mainland-Guam, Mainland-Saipan & Mainland-American Samoa are not included. Please see the International Tariff.

(N)
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(N)

(A) Rates

	<u>Day</u>	<u>Evening and Night/Wknd.</u>
Rate per minute	\$0.18	\$0.14

(B) Determination of Time and Day

- (1) Day Rates
 These rates are applicable from 8:00 a.m. to, but not including, 5:00 p.m. Monday through Friday.

INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

4. MESSAGE TELECOMMUNICATIONS SERVICE (CONTINUED)

4.5 Rates and Charges (CONTINUED)

4.5.2 INS Plus Long Distance (CONTINUED)

(B) Determination of Time and Day (CONTINUED)

(2) Evening Rates

These rates are applicable from 5:00 p.m. to, but not including, 11:00 p.m. Sunday through Friday.

(3) Night/Weekend Rates

These rates are applicable from 11:00 p.m. to, but not including, 8:00 a.m. Sunday through Friday, all day Saturday and on Sunday from 8:00 a.m. to, but not including, 5:00 p.m.

(C) Reserved for future use.

(D)

(D) Initial Period and Additional Periods

(1) Initial period rates above are for a connection of one minute or any fraction thereof.

(2) Subsequent usage beyond the initial minute will be rounded to the next full minute.

(3) The charge calculated for the initial minute plus additional minutes will determine the charge for the call. The total amount of the call is rounded up to the nearest whole cent.

INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

4. MESSAGE TELECOMMUNICATIONS SERVICE (CONTINUED)4.5 Rates and Charges (CONTINUED)4.5.3 Optional One-Plus Service-Plan A

Customers that select INS as both their primary interLATA and intraLATA toll carrier for calls originated by dialing 1 + (area code) + the seven digit telephone number, may select the following rates, where the service is available:

Mainland-Alaska, Mainland-Hawaii, Mainland-Puerto Rico, Mainland-U. S. Virgin Islands, Mainland-Guam, Mainland-Saipan & Mainland-American Samoa are not included. Please see the International Tariff.

(N)
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(N)

(A) Rates

Service Charge - recurring	\$3.95 per month
Usage Rates	\$0.10 per minute

(B) Determination of Time and Day

This plan has the same rates 24 hours a day, seven days a week

(C) Initial Period and Additional Periods

Initial period
60 - seconds, each message

Additional periods
Six seconds

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INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

4. MESSAGE TELECOMMUNICATIONS SERVICE (CONTINUED)

4.5 Rates and Charges (CONTINUED)

4.5.4 Optional One-Plus Service-Plan B

Customers that select INS as both their primary interLATA and intraLATA toll carrier for calls originated by dialing 1 + (area code) + the seven digit telephone number, may select the following rates, where the service is available:

Mainland-Alaska, Mainland-Hawaii, Mainland-Puerto Rico, Mainland-U. S. Virgin Islands, Mainland-Guam, Mainland-Saipan & Mainland-American Samoa are not included. Please see the International Tariff.

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(N)|

(A) Rates:

Service Charge - recurring	None
Usage Rates	\$0.14 per minute

(B) Determination of Time and Day

This plan has the same rates 24 hours a day, seven days a week

(C) Initial Period and Additional Periods

Initial period
30 - seconds, each message

Additional periods
Six seconds

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INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE4. MESSAGE TELECOMMUNICATIONS SERVICE (CONTINUED)4.5 Rates and Charges (CONTINUED)4.5.5 D/B/A Marketing Agent Service, Option 1

Customers that select INS as both their primary interLATA and intraLATA toll carrier for calls originated by dialing 1 + (area code) + the seven digit telephone number, may select the following rates, where the service is available:

Mainland-Alaska, Mainland-Hawaii, Mainland-Puerto Rico, Mainland-U. S. Virgin Islands, Mainland-Guam, Mainland-Saipan & Mainland-American Samoa are not included. Please see the International Tariff.

(A) Rates

Service Charge - recurring	None
Usage Rates	\$0.14 per minute

(B) Determination of Time and Day

This plan has the same rates 24 hours a day, seven days a week.

(C) Initial Period and Additional Periods

<u>Initial period</u>	<u>Additional periods</u>
30 - seconds, each message	Six seconds

The initial period for each call is for a connection of 30 seconds or any fraction thereof. Subsequent usage beyond the initial 30 seconds will be rounded to the next full six seconds on each call. The charge calculated for the initial period plus additional periods determine the charge for the call. The total amount of each call is rounded up to the next whole cent.

(D) Volume Discounts

For customers whose monthly bill, rated at the \$.14 rate, is between \$250.00 and \$499.99, the per minute rate will be \$0.13 for all messages.

For customers whose monthly bill, rated at the \$.14 rate, is \$500.00, or greater, the per minute rate will be \$0.12 for all messages.

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INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE4. MESSAGE TELECOMMUNICATIONS SERVICE (CONTINUED)4.5 Rates and Charges (CONTINUED)4.5.6 D/B/A Marketing Agent Service, Option 2

Customers that select INS as both their primary interLATA and intraLATA toll carrier for calls originated by dialing 1 + (area code) + the seven digit telephone number, may select the following rates, where the service is available:

Mainland-Alaska, Mainland-Hawaii, Mainland-Puerto Rico, Mainland-U. S. Virgin Islands, Mainland-Guam, Mainland-Saipan & Mainland-American Samoa are not included. Please see the International Tariff.

(N)
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(N)

(A) Rates:

Service Charge - recurring	\$3.95 per month
Usage Rate	\$.10 per minute

(B) Determination of Time and Day

This plan has the same rates 24 hours a day, seven days a week.

(C) Initial Period and Additional Periods

<u>Initial period</u>
60 - seconds, each message
<u>Additional periods</u>
Six seconds

The initial period for each call is for a connection of 60 seconds or any fraction thereof. Subsequent usage beyond the initial 60 seconds will be rounded to the next full six seconds on each call. The charge calculated for the initial period plus additional periods determine the charge for the call. The total amount of each call is rounded up to the next whole cent.

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INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE4. MESSAGE TELECOMMUNICATIONS SERVICE (CONTINUED)4.5 Rates and Charges (CONTINUED)4.5.7 INS Plan 6

This plan permits customers to pay for a predetermined usage level of traffic which is either Intrastate or a combination of Intrastate and Interstate traffic. Customers are billed monthly at the predetermined usage level. Unused minutes at the predetermined usage level are not carried over to the next month nor is any credit available to the customer in the current month.

Mainland-Alaska, Mainland-Hawaii, Mainland-Puerto Rico, Mainland-U. S. Virgin Islands, Mainland-Guam, Mainland-Saipan & Mainland-American Samoa are not included. Please see the International Tariff.

(A) Determination of Time and Day

This plan has the same rates 24 hours a day, seven days a week.

(B) Initial Period and Additional Periods

<u>Initial period</u>	<u>Additional periods</u>
60 - seconds, each message	Six seconds

The initial period for each call is for a connection of 60 seconds or any fraction thereof. Subsequent usage beyond the initial 60 seconds will be rounded to the next full six seconds on each call. The charge calculated for the initial period plus additional periods determine the charge for the call. The total amount of each call is rounded up to the next whole cent.

(C) Rates:

Service Charge - recurring

The per month charge varies based on the option type chosen and number of minutes in the plan.

Usage Rates

The rate per minute for Intrastate/Interstate usage if not included in the predetermined usage level is \$.10 per minute.

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(N)

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INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE4. MESSAGE TELECOMMUNICATIONS SERVICE (CONTINUED)4.5 Rates and Charges (CONTINUED)4.5.7 INS Plan 6 (CONTINUED)C. Rates (CONTINUED)

<u>Plan Name</u>	<u>Number of Minutes in Plan</u>	<u>Minutes in Plan Include Intrastate Usage Only Interstate Min. Are @ \$.10/min</u>	<u>Minutes in Plan Includes Intrastate or Interstate Usage</u>	<u>Monthly Service Charge</u>
Option S - 100	100	X		\$ 5.00
Option N - 100	100		X	\$ 7.00
Option S - 250	250	X		\$ 12.50
Option N - 250	250		X	\$ 17.50
Option S - 500	500	X		\$ 25.00
Option N - 500	500		X	\$ 35.00
Option S - 750	750	X		\$ 37.50
Option N - 750	750		X	\$ 52.50
Option S - 1000	1000	X		\$ 50.00
Option N - 1000	1000		X	\$ 70.00
Option S - 1250	1250	X		\$ 62.50
Option N - 1250	1250		X	\$ 87.50
Option S - 1500	1500	X		\$ 75.00
Option N - 1500	1500		X	\$105.00
Option S - 1750	1750	X		\$ 87.50
Option N - 1750	1750		X	\$122.50
Option S - 2000	2000	X		\$100.00
Option N - 2000	2000		X	\$140.00

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(N)

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INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE4. MESSAGE TELECOMMUNICATIONS SERVICE (CONTINUED)4.5 Rates and Charges (CONTINUED)4.5.7 INS Plan 6 (CONTINUED)C. Rates (CONTINUED)

<u>Plan Name</u>	<u>Number of Minutes in Plan</u>	<u>Minutes in Plan Include Intrastate Usage Only Interstate Min. Are @ \$.10/min</u>	<u>Minutes in Plan Includes Intrastate or Interstate Usage</u>	<u>Monthly Service Charge</u>
Option S - 3000	3000	X		\$ 150.00
Option N - 3000	3000		X	\$ 210.00
Option S - 4000	4000	X		\$ 200.00
Option N - 4000	4000		X	\$ 280.00
Option S - 5000	5000	X		\$ 250.00
Option N - 5000	5000		X	\$ 350.00
Option S - 6000	6000	X		\$ 300.00
Option N - 6000	6000		X	\$ 420.00
Option S - 7000	7000	X		\$ 350.00
Option N - 7000	7000		X	\$ 490.00
Option S - 8000	8000	X		\$ 400.00
Option N - 8000	8000		X	\$ 560.00
Option S - 9000	9000	X		\$ 450.00
Option N - 9000	9000		X	\$ 630.00
Option S - 10000	10000	X		\$ 500.00
Option N - 10000	10000		X	\$ 700.00

(N)

(N)

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INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

4. MESSAGE TELECOMMUNICATIONS SERVICE (CONTINUED)

4.5 Rates and Charges (CONTINUED)

4.5.7 INS Plan 6 (CONTINUED)

C. Rates (CONTINUED)

<u>Plan Name</u>	<u>Number of Minutes in Plan</u>	<u>Minutes in Plan Include Intrastate <u>Usage Only</u> Interstate Min. Are @ \$.10/min</u>	<u>Minutes in Plan Includes Intrastate or Interstate <u>Usage</u></u>	<u>Monthly Service Charge</u>
Option S - 11000	11000	X		\$ 550.00
Option N - 11000	11000		X	\$ 770.00
Option S - 12000	12000	X		\$ 600.00
Option N - 12000	12000		X	\$ 840.00

(N)

(N)

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INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

4. MESSAGE TELECOMMUNICATIONS SERVICE (CONTINUED)

4.5 Rates and Charges (CONTINUED)

4.5.8 DA Toll Service

This service is available to customers that initiate a directory assistance number look-up. If the election is made to have the attendant dial the looked up number that is a toll call, the rate below applies.

(A) Rates

\$.35 per minute for the answered toll portion of the call

(I)

4.5.9 Additional Toll Service Plans

Additional Toll Plans may be offered on an individual case basis (ICB), depending on volume levels and locations. Please contact INS for additional information.

INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

5. TRAVEL CARD SERVICE5.1 Application

INS and/or the Telephone Company offers a Travel Card Service in connection with its Message Telecommunications Service. Travel Card Service permits customers to make calls between interstate locations.

Travel Card Services are offered for completion of the following services:

(A) Message Telecommunication Services

The travel card allows the completion of Message Telecommunications Service as described in Section 4 of this tariff by use of an 8XX access number and PIN.

(B) Directory Assistance

The travel card allows the completion of Directory Number Request Service for up to two phone numbers by the use of an 8XX access number and PIN.

(C) Voice News Network

Provides over 100 information categories by the use of an 8XX access number and PIN. Stock quotes, weather forecasts and news items are provided as part of this service.

(D) Conference Calls

Calls may be arranged for up to 47 parties at the time of the call or on a scheduled basis up to 47 days in advance of the conference. The use of an 8XX access number and PIN is required.

(E) Messenger Calls

This service permits the delivery of a prerecorded message of up to three minutes in length, either starting 15 minutes from setup or delayed up to 96 hours from setup. The delivery of the message is attempted eight times at 15 minute intervals.

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INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

5. TRAVEL CARD SERVICE (CONTINUED)5.2 Rates and Charges

5.2.1 The following surcharges for Travel Card Service are in addition to the applicable usage charges and other charges for the portion of the service used as set forth in Section 4.5 proceeding.

(A) Message Telecommunication Services

Per call charge for all calls within the United States	\$0.65
And if applicable, Operator end-user dialed number	\$0.50

(B) Directory Assistance

Per call charge	\$0.65
Data base lookups/call	\$0.80
Call Completion/Operator Dialed	\$0.50

(C) Voice News Network

Per call charge	\$0.65
-----------------	--------

(D) Conference Calls

Per call charge	\$0.65
Per Participant	\$2.50

(E) Messenger Calls

Per call charge within the United States	\$0.65
Flat Storage Fee	\$1.60

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INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

5. TRAVEL CARD SERVICE (CONTINUED)5.2 Rates and Charges (CONTINUED)

5.2.2 The following per minute Usage Rates for Travel Card Service are in addition to the applicable other charges for other portions of the service used.

(A) Message Telecommunication Services:

The following per minute Usage Rates apply in lieu of the Message rates as set forth in Section 4.5 preceding in this tariff.

United States, Puerto Rico and US Virgin Islands \$0.17

(B) Voice News Network

Per minute charge \$0.49

(C) Conference Calls

Per Participant
United States/per minute \$0.45

(D) Message Delivery

Per minute \$0.17

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INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

6. INS 8XX SERVICE6.1 Application

Service between two interstate points handled exclusively by INS or jointly by INS and other carriers is furnished as set forth in 6.2 through 6.6 following. Customers may restrict the use of their 8XX service by ordering an 8XX Personal Identification Number (PIN). The term "8XX Service" denotes the service access codes of 8XX, 888, 877, 866, 855, 844, 833 and 822. (C)

6.2 Dialing Procedure

The dialing procedure for 8XX Service is 1-8XX-NXX-XXXX, where the NXX-XXXX is the 8XX number assigned to the customer. When a customer orders an 8XX Personal Identification Number (PIN), the dialing procedure is 1-8XX-NXX-XXXX plus the (four) 4 digit PIN assigned to the customer.

6.3 Mileage Measurement

The rates as set forth in 6.5 following apply to calls of all distances.

6.4 Application of Rates and Charges

INS 8XX Service is an interexchange telephone service which allows a customer to receive calls from any station within the contiguous United States at no toll charge to the calling party. The customer is responsible for all calls placed to the customer's 8XX number.

INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

6. INS 8XX SERVICE (CONTINUED)

6.4 Application of Rates and Charges (CONTINUED)

6.4.1 Timing of Messages

Chargeable time is determined by the day and time at the rate center of the called party when the connection is established. Chargeable time begins when connection is established between the calling station and the terminating customer premise equipment.

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INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

6. INS 8XX SERVICE (CONTINUED)

6.4 Application of Rates and Charges (CONTINUED)

6.4.2 Determination of Time and Day

(A) Day Rates

These rates are applicable from 8:00 a.m. to, but not including, 5:00 p.m. Monday through Friday.

(C)
(C)

(B) Evening Rates

These rates are applicable from 5:00 p.m. to, but not including 11:00 p.m. Sunday through Friday.

(C) Night/Weekend Rates

These rates are applicable from 11:00 p.m. to, but not including, 8:00 a.m. Sunday through Friday, all day Saturday and on Sunday from 8:00 a.m. to, but not including 5:00 p.m.

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INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

6. INS 8XX SERVICE (CONTINUED)6.4 Application of Rates and Charges (CONTINUED)6.4.3 Calculation of Charges

- (A) Two Rate Options, and a D/B/A Marketing Agent Service are shown in the rate tables in 6.5 following. Existing customers as of January 1, 1998 may retain their current rate Option (Option 1) or change to Option 2, or to the D/B/A Agent Service if available. Once existing Option 1 customers discontinue service, or change to another service, Option 1 will no longer be available to them. Customers who subscribe to INS 8XX Service on and after January 1, 1998 can no longer subscribe to Option 1.
- (B) The rates set forth in the rate table in 6.5 following are for a connection of one minute. Messages are billed in tenths of a minute, with a minimum-billed time per message of two tenths of a minute. Any fraction of a minute beyond two tenths is rounded up to the next tenth of a minute before calculation of the charge for the call.
- (C) The total chargeable time in minutes and tenths of minutes is multiplied by the rate in effect during each applicable rating time period of the call as set forth in the rate table at 6.5 following.
- (D) The charge calculated for the call is rounded up to the nearest whole cent.

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INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

6. INS 8XX SERVICE (CONTINUED)6.5 Rates and Charges (CONTINUED)6.5.3 Option 3

Minimum monthly charge

Per 8XX number \$3.00

Each minute \$0.15

6.5.4 D/B/A Marketing Agent Service

The following rates are available when the customer subscribes to the service through one of INS' Marketing Agents

Minimum monthly charge

Per 8XX number \$3.00
Includes the first 20 minutes

Each additional minute \$0.15

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INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

6. INS 8XX SERVICE (CONTINUED)

6.5 Rates and Charges (CONTINUED)

6.5.5 Monthly Recurring Charges

For an 8XX Personal Identification Number (PIN), there is a monthly recurring charge of \$2.00 per 8XX number per month. This is in addition to all other charges.

6.6 Volume Discounts

INS may offer volume discounts based upon the total dollar amount of 8XX usage for the billing period. Volume discounts will range from 0% to 10%.

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INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

7. DIRECTORY ASSISTANCE SERVICE

7.1 Nature of Service

Directory Assistance is a telephone service whereby INS customers may obtain assistance in determining telephone numbers by calling a Directory Assistance number. Directory Assistance is available for calls made from points within the contiguous United States to Interstate Directory Assistance.

7.2 Dialing Procedure

Long distance direct dialed Directory Assistance, from customers who select INS as their 1+ carrier, is obtained by dialing 1+ area code + 555-1212. Calls to Directory Assistance may also be made by use of the Travel Service described in Section 5 of this tariff or by use of INS' Prepaid Card Service described in Section 8.

INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

7. DIRECTORY ASSISTANCE SERVICE (CONTINUED)

7.3 Application of Rates and Charges

7.3.1 Allowance

A credit allowance will be given, i.e., the charge that would otherwise apply will be waived, when:

- (A) The customer experiences poor transmission or is cut-off during the call to Directory Assistance,
- (B) The customer is given an incorrect telephone number by the Directory Assistance operator, or
- (C) The customer has inadvertently misdialed and has reached Directory Assistance for the wrong area code.

To obtain such a credit/waiver, the customer must promptly notify his or her Customer Service Representative.

INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

7. DIRECTORY ASSISTANCE SERVICE (CONTINUED)

7.3 Application of Rates and Charges (CONTINUED)

7.3.2 Operator Services

Directory Assistance requests placed by using INS' Travel Service will result in the application of the appropriate rates specified in Section 5.2 in addition to the Directory Assistance rate specified in Section 7.4.

7.3.3 INS Prepaid Card Service

Directory Assistance requests placed by using INS' Prepaid Card Service will result in the application of the appropriate rates specified in Section 8.5 in addition to the Directory Assistance rate specified in Section 7.4.

INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

7. DIRECTORY ASSISTANCE SERVICE (CONTINUED)7.4 Rates

Each Directory Assistance call will be surcharged the following rate per call (maximum of two requests per call):

	<u>Charge per Call</u>
7.4.1 <u>Call Completion/Operator Dialed Numbers</u>	
This charge applies to any end-user number the Operator has dialed	\$0.50
7.4.2 <u>Dial Station-to-Station</u>	
Data base lookups/call	\$0.80
7.4.3 <u>Credit Card Station-to-Station</u>	
Placed to Directory Assistance	
Credit Card Charge	\$0.65
Data base lookups/call	\$0.80
Total Cost	\$1.45
7.4.4 <u>Operator Station-to-Station</u>	
Placed to Directory Assistance	
Operator Assistance	\$1.25
Data base lookups/call	\$0.80
Total Cost	\$2.05
7.4.5 <u>Travel Card and Operator Assisted</u>	
Placed to Directory Assistance	
Per call charge	\$0.65
Data base lookups/call	\$0.80
Operator Assistance	\$1.25
Total Cost	\$2.70

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INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

8. INS PREPAID CARD SERVICE

8.1 Application

INS Prepaid Card Service provides an outbound voice communications service for calls charged to an INS Prepaid Card.

8.2 Availability of Service

INS Prepaid Card Service is available twenty-four (24) hours a day, seven days a week from Dual Tone Multi-Frequency telephones. The number of available INS Prepaid Cards is subject to technical limitations. Such cards will be offered to customers on a first come, first served basis.

INS Prepaid Calling Card Service customers may originate calls at any telephone in the contiguous United States.

8.3 Dialing Procedure

INS Prepaid Card Service is accessed using the INS 8XX number printed on the card.

INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

8. INS PREPAID CARD SERVICE (CONTINUED)

8.4 Other Conditions of Service

- (A) The following types of calls may not be completed with the INS Prepaid Card Service:
- (1) Calls to 700 numbers
 - (2) Calls to 8XX numbers
 - (3) Calls to 900 numbers
 - (4) Collect calls
 - (5) Person-to-Person calls
 - (6) Busy Line Verification and Interrupt Services
 - (7) Calls requiring the quotation of time and charges
- (B) Calls may only be charged against an INS Prepaid Card that has a sufficient available balance.
- (C) All INS Prepaid Card calls are rounded to the next higher full minute.
- (D) INS Prepaid Card balances will be reduced and depleted based upon customer usage. Customers will be given notice one minute before the available card balance is depleted. When the balance of available time is depleted, the call will be terminated.
- (E) INS Prepaid Cards are non-refundable and will expire on the date specified on the card or the carrier or package in which the card is included.

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INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

8. INS PREPAID CARD SERVICE (CONTINUED)

8.5 Retail Rates

INS Prepaid Cards may be obtained from INS or from agents of INS in various denominations.

- 15 minute card \$1.90
- 30 minute card \$3.30
- 60 minute card \$6.05
- 100 minute card \$9.75

The end-user is responsible for Sales and School taxes on the above listed rates if any. Federal mandated surcharges for payphone calls are not included in the minute totals. Payphone owners will cause an allowed surcharge to be deducted on a per minute basis from the remaining minute balance of the card.

(N)
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(N)

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INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

9. OPERATOR SERVICES

9.1 Nature of Service

Operator Services is a telephone service which allows customers to originate calls by placing calls to an operator who completes the call, or by using a valid credit card number.

9.2 Dialing Procedure

Operator Services may be accessed by any customer who dials one of the following sequences.

0 + (NPA) + NXX-XXXX

00 + (NPA) + NXX-XXXX

0 + (NPA) + NXX-XXXX + credit card number

00 + (NPA) + NXX-XXXX + credit card number

00

INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

9. OPERATOR SERVICES (CONTINUED)

9.3 Application of Rates and Charges

9.3.1 Class of Service

Four classes of Operator Services are offered:

(A) Operator Station-to-Station.

Operator Station-to-Station calls allow for completion of operator assisted service to the desired telephone number when the calling party does not specify a particular person to be reached, nor a particular station, department or office to be reached through a communications system attendant. An exception to this service category is outlined in 9.3.1(B) below.

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INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

9. OPERATOR SERVICES (CONTINUED)

9.3 Application of Rates and Charges (CONTINUED)

9.3.1 Class of Service (CONTINUED)

(B) Credit Card Station-to-Station.

Credit Card Station-to-Station calls allow for completion of non-operator assisted calls when one of the following dialing sequences is utilized:

0 + NPA + NXX-XXXX + Credit Card Number

00 + NPA + NXX-XXXX + Credit Card Number

Calling party inserts a credit card into a card reader (where equipment is available) dials the digit zero, or double zero, plus NPA-NXX-XXXX.

In addition, a call is considered as Credit Card Station-to-Station when the calling party dials:

0 + NPA + NXX-XXXX or

00 + NPA + XXX-XXXX, and the credit card number is given to the operator if INS does not have automatic recording equipment to record the credit card number, and the call is not classified as Person-to-Person as described in 9.3.1(C) following.

INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

9. OPERATOR SERVICES (CONTINUED)9.3 Application of Rates and Charges (CONTINUED)9.3.1 Class of Service (CONTINUED)(C) Person-to-Person Service.

Person-to-Person Service allows the person originating the call to specify to an operator a particular person to be reached, or a particular station, department, or office to be reached through a communications system attendant. When, after the telephone communications system has been connected and while the connection remains established, the person originating the call requests or agrees to talk to any person other than the person specified, or to any other person, station, department, or office to be reached through a communications system attendant, the classification of the call remains Person-to-Person.

When the person originating the call wishes the operator to make arrangements in advance with a particular party or station for the establishment of a connection at a specific time (appointment call), the call is classified as Person-to-Person.

(D) Call Completion Service

If the caller asks or accepts the operator offer to dial an end-user number for the calling party, a separate charge applies.

INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

9. OPERATOR SERVICES (CONTINUED)9.3 Application of Rates and Charges (CONTINUED)9.3.2 Reversal of Charges

Charges for Person-to-Person and Operator Station-to-Station calls may be billed against or collected from the called station (i.e., charges may be reversed), if the charges are accepted at the called station. This collect call may be billed to a calling card or third party number. In the case of a public or semi-public coin telephone, the charges must be billed to a credit card or third party number, or the call may be re-originated from the called station. The regularly established rates apply except that:

When the called station does not accept the charges and the calling party requests the operator to place the call later, on a collect basis, the classification of the call is changed to Person-to-Person and the rates and regulations applicable to Person-to-Person apply.

9.3.3 Bill to Third Party

Bill to Third Party denotes a billing arrangement by which a call may be charged to an authorized station as determined by INS other than the station originating the call or the station where the call is terminated. Bill to Third Party calls may be Person-to-Person or Operator Station-to-Station as designated by the calling party.

INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

9. OPERATOR SERVICES (CONTINUED)

9.3 Application of Rates and Charges (CONTINUED)

9.3.4 Credit Card

The term "credit card" denotes a credit/charge card for use in billing operator services calls. Credit cards are any open line of credit charge cards issued by a BOC or BOC like entity as contained in the LIDB database.

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INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

9. OPERATOR SERVICES (CONTINUED)9.3 Application of Rates and Charges (CONTINUED)9.3.5 Rates and Charges

The following operator assisted charges are in addition to the rates and charges specified the rate tables in 4.5 preceding.

Each completed call:

Call Completion/Operator Dialed Numbers

This charge applies to any end-user number
the Operator has dialed \$0.50

Credit Card Station-to-Station \$0.65

Credit Card Station-to-Station*	Placed to Directory Assistance	
Credit Card Charge		\$0.65
Data base lookups/call		0.80
<hr/>		
Total Cost		\$1.45

Operator Station-to-Station \$1.25

Operator Station-to-Station*	Placed to Directory Assistance	
Operator Assistance		\$1.25
Data base lookups/call		0.80
<hr/>		
Total Cost		\$2.05

Travel Card and Operator Assisted*	Placed to Directory Assistance	
Travel Card Surcharge		\$0.65
Operator Assistance		1.25
Data base lookups/call		0.80
<hr/>		
Total Cost		\$2.70

Person-to-Person \$3.50

*Per minute rates do not apply to these calls

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 INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

10. PUBLIC PAYPHONE SURCHARGE10.1 Application

A Public Payphone Surcharge applies to all completed customer interstate long distance calls placed from a public/semi-public payphone, which are not paid on a sent paid basis. Specifically, **the public payphone surcharge applies to:**

- (1) Travel Service;
- (2) calls to INS 8XX Service;
- (3) calls to Directory Assistance Service;
- (4) INS Prepaid Card Service;
- (5) collect calls; and
- (6) calls billed to a third number.

The Public Payphone Surcharge is applied in addition to any other applicable Service Charges or Surcharges.

The public payphone Surcharge does not apply to:

- Calls paid for by inserting coins at the public/semi-public payphone.
- Calls placed from stations other than public/semi-public payphones.
- Telecommunications Relay Service calls.

10.2 Rates

As billing capabilities become available, each completed call will be surcharged the following rate per call:

<u>Rate Per Call</u>	\$0.60	(I)
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INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

11. PACKAGE PLANS

11.0 Description of Service

INS offers many of its services as packages available by Agency Agreement to carriers. The packages described below include both regulated services described and offered for sale elsewhere in this tariff and non-regulated services not included within this tariff.

11.1 Package Plan No. 1

Price: \$9.95 Per Month Includes:
100 minutes of Long Distance provided by INS connect, or
100 minutes of Toll Free Service when unlimited Internet Access is provided by netINS Internet.

Minutes used beyond the subscribed package plan minutes will cost \$0.12 per minute for Long Distance and \$.15 per minute for Toll Free Service.

11.2 Package Plan No. 2

Price: \$18.95 Per Month Includes:
200 minutes of Long Distance provided by INS connect, or
200 minutes of Toll Free Service when unlimited Internet Access is provided by netINS Internet.

Minutes used beyond the subscribed package plan minutes will cost \$0.12 per minute for Long Distance and \$0.15 per minute for Toll Free Service.

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INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

11. PACKAGE PLANS (CONTINUED)

11.3 Package Plan No. 3

Price: \$26.95 Per Month Includes:
300 minutes of Long Distance provided by INSconnect, or
300 minutes of Toll Free Service when unlimited Internet Access is
provided by netINS Internet.

Minutes used beyond the subscribed package plan minutes will cost \$0.12
per minute for Long Distance and \$.15 per minute for Toll Free Service.

11.4 Package Plan No. 4

Price: \$19.90 Per Month Includes:
100 minutes of Long Distance provided by INSconnect and
100 minutes of Toll Free Service when unlimited Internet Access is
provided by netINS Internet.

Minutes used beyond the subscribed package plan minutes will cost \$0.12
per minute for Long Distance and \$.15 per minute for Toll Free Service.

11.5 Package Plan No. 5

Price: \$37.90 Per Month Includes:
200 minutes of Long Distance provided by INSconnect and
200 minutes of Toll Free Service when unlimited Internet Access is
provided by netINS Internet.

Minutes used beyond the subscribed package plan minutes will cost \$0.12
per minute for Long Distance and \$0.15 per minute for Toll Free Service.

INTERSTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

11. PACKAGE PLANS (CONTINUED)

11.6 Package Plan No. 6

Price: \$53.90 Per Month Includes:
300 minutes of Long Distance provided by INSconnect and
300 minutes of Toll Free Service when unlimited Internet Access is
provided by netINS Internet.

Minutes used beyond the subscribed package plan minutes will cost \$.012
per minute for Long Distance and \$.15 per minute for Toll Free Service.

11.7 Package Plan No. 7

Price: \$0.10/minute INSconnect Long Distance

Includes:
Long Distance is provided by INSconnect @ \$0.10/minute when
unlimited Internet Access is provided by netINS Internet.