
INTRASTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

3. MESSAGE TELECOMMUNICATIONS SERVICE**3.1 Application**

Service between two points within the State of Iowa handled exclusively by INS or jointly by INS and other carriers is furnished as set forth in 3.2 through 3.5 following.

3.2 Mileage Measurement

Rates are based on the airline distance between the rate center for the calling point and the rate center for the called point, based on V & H coordinates. In general, each city, town, or locality is designated as a rate center and those localities not so designated are assigned a nearby rate center.

3.3 Dialing Procedure

When a customer presubscribes to Message Telecommunications Service provided by INS in local exchange areas where central office facilities provide Feature Group D equal access and INS subscribes to equal access and INS has been selected as the customer's primary interLATA and/or intraLATA toll carrier, calls are originated by dialing 1 + area code + long distance telephone number. In local exchange areas where central office facilities are able to provide Feature Group D equal access and when INS has not been selected as the primary interLATA and/or intraLATA toll carrier, the customer can access Message Telecommunications Service by dialing 10XXX + 1 + area code + long distance telephone number, where XXX equals INS' Carrier Identification Code of 225.

Issued: July 20, 2001

Effective: July 22, 2001

By: William P. Bagley
President
4201 Corporate Drive
West Des Moines, Iowa 50266-5906

INTRASTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

3. MESSAGE TELECOMMUNICATIONS SERVICE (CONTINUED)

3.4 Application of Rates and Charges

3.4.1 Class of Service

Message Telecommunications Service is an interexchange telephone service that allows customers to originate calls and terminate calls in any interLATA or intraLATA location within the State of Iowa. Usage charges may be based on the distance between the exchanges, the duration of the message and the day and time of the message.

(C)

(M)

(M)

Issued: October 27, 2003

Effective: November 1, 2003

By: Richard M. Vohs
President and Chief Executive Officer
4201 Corporate Drive
West Des Moines, Iowa 50266-5906

INTRASTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

3. MESSAGE TELECOMMUNICATIONS SERVICE (CONTINUED)

3.4 Application of Rates and Charges (CONTINUED)

3.4.2 Timing of Messages

(C)

(A) Chargeable time is determined as follows.

(1) The date, day and time (standard or daylight savings) at the rate center of the calling party when the connection is established determines the initial period charge.

(2) The charge for the initial period is the initial period billing rate applicable for the rate period in which the message connect time occurs. The charges for each additional period of usage is the additional billing rate for the rate period in which the beginning of each additional period of usage occurs.

(D)
(D)

(B) Chargeable time begins when connection is established between the calling station and the called party.

(C) Chargeable time ends when the connection is terminated.

(C)

INTRASTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

3. MESSAGE TELECOMMUNICATIONS SERVICE (CONTINUED)

3.4 Application of Rates and Charges (CONTINUED)

3.4.3 Medical Emergency

INS shall postpone the disconnection of interexchange service to a residential customer (defined as a customer located in a residence, residential apartment, including a residential apartment in a hotel, and any other premises of strictly a residential nature as long as business listings are not provided, and where the predominate use of the service is social and domestic in nature rather than commercial, professional, occupational or administrative) for a reasonable time, not in excess of thirty (30) days, if the customer produces verification from a physician or a public health or social service official, which states that interexchange service is essential due to an existing medical emergency of the customer, a member of the customer's family who resides at the premises of the customer, or any permanent resident of the premises where service is rendered.

This written verification shall identify the medical emergency and specify the circumstances. Initial verification may be made by telephone if written verification is received by INS within five (5) days.

(M)(M)

(M)

(M)

INTRASTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

3. MESSAGE TELECOMMUNICATIONS SERVICE (CONTINUED)

3.5 Rates and Charges

(M) (M)

3.5.1 Standard Service

(A) Rates

<u>Rate Period</u>	<u>Mileage Bands</u>	<u>Initial Minute</u>	<u>Additional Minutes</u>
<u>Day</u>	0 - 10	\$0.2400	\$0.2400
	11 - 22	\$0.2700	\$0.2700
	23 - 55	\$0.2800	\$0.2800
	56 - 350	\$0.3000	\$0.3000
<u>Evening</u>	0 - 10	\$0.2080	\$0.2080
	11 - 22	\$0.2180	\$0.2180
	23 - 55	\$0.2380	\$0.2380
	56 - 350	\$0.2580	\$0.2580
<u>Night/Wknd</u>	0 - 10	\$0.1980	\$0.1980
	11 - 22	\$0.2080	\$0.2080
	23 - 55	\$0.2180	\$0.2180
	56 - 350	\$0.2300	\$0.2300

(M) (M)

Issued: October 27, 2003

Effective: November 1, 2003

By: Richard M. Vohs
 President and Chief Executive Officer
 4201 Corporate Drive
 West Des Moines, Iowa 50266-5906

INTRASTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

3. MESSAGE TELECOMMUNICATIONS SERVICE (CONTINUED)

3.5 Rates and Charges (CONTINUED)

3.5.1 Standard Service (CONTINUED)

(B) Determination of Time and Day

- (1) Day Rates
These rates are applicable from 8:00 a.m. to, but not including, 5:00 p.m. Monday through Friday with the exception of holidays.
- (2) Evening Rates
These rates are applicable from 5:00 p.m. to, but not including, 11:00 p.m. Sunday through Friday.
- (3) Night/Weekend Rates
These rates are applicable from 11:00 p.m. to, but not including, 8:00 a.m. Sunday through Friday, all day Saturday and on Sunday from 8:00 a.m. to, but not including, 5:00 p.m.

(C) Rates Applicable on Certain Holidays

On New Year's Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day, the holiday rate is the night/weekend rate. The holiday will be applied for the complete 24 hours of the particular holiday.

(M)(M)

(M)(M)

Issued: October 27, 2003

Effective: November 1, 2003

By: Richard M. Vohs
President and Chief Executive Officer
4201 Corporate Drive
West Des Moines, Iowa 50266-5906

INTRASTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

3. MESSAGE TELECOMMUNICATIONS SERVICE (CONTINUED)

3.5 Rates and Charges (CONTINUED)

3.5.1 Standard Service (CONTINUED)

(D) Initial Period and Additional Periods

- (1) Initial period rates set forth in the rate tables in 3.5.1 above are for a connection of one minute or any fraction thereof.
- (2) Subsequent usage beyond the initial minute will be rounded to the next full minute.
- (3) The charge calculated for the initial minute plus additional minutes will determine the charge for the call. The total amount of the call is rounded up to the nearest whole cent.

3.5.2 INS Plus Long Distance

The following intraLATA and interLATA rates are available to customers that select INS as both the customer's primary interLATA toll carrier and primary intraLATA toll carrier for calls originated by dialing 1+ (area code) + the seven digit telephone number:

(A) <u>Rates</u>	<u>Day</u>	<u>Evening and Night/Wknd.</u>
Rate per minute	\$0.18	\$0.14

(B) Determination of Time and Day

- (1) Day Rates
 These rates are applicable from 8:00 a.m. to, but not including, 5:00 p.m. Monday through Friday with the exception of holidays.

(M)(M)

(M)(M)

INTRASTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

3. MESSAGE TELECOMMUNICATIONS SERVICE (CONTINUED)

3.5 Rates and Charges (CONTINUED)

3.5.2 INS Plus Long Distance (CONTINUED)

(B) Determination of Time and Day

(2) Evening Rates

These rates are applicable from 5:00 p.m. to, but not including, 11:00 p.m. Sunday through Friday.

(3) Night/Weekend Rates

These rates are applicable from 11:00 p.m. to, but not including, 8:00 a.m. Sunday through Friday, all day Saturday and on Sunday from 8:00 a.m. to, but not including, 5:00 p.m.

(C) Rates Applicable on Certain Holidays

On New Year's Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day, the holiday rate is the night/weekend rate. The holiday will be applied for the complete 24 hours of the particular holiday.

(D) Initial Period and Additional Periods

(1) Initial period rates set forth in the rate tables in 4.5.1 above are for a connection of one minute or any fraction thereof.

(2) Subsequent usage beyond the initial minute will be rounded to the next full minute.

(3) The charge calculated for the initial minute plus additional minutes will determine the charge for the call. The total amount of the call is rounded up to the nearest whole cent.

(M)

(M)

Issued: October 27, 2003

Effective: November 1, 2003

By: Richard M. Vohs
President and Chief Executive Officer
4201 Corporate Drive
West Des Moines, Iowa 50266-5906

INTRASTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

3. MESSAGE TELECOMMUNICATIONS SERVICE (CONTINUED)3.5 Rates and Charges (CONTINUED)3.5.2 INS Plus Long Distance (CONTINUED)

(T)

(E) Volume Discounts

(T)

Volume discount options are available to customers whose usage exceeds specific minimum levels during the billing period. The subscriber must specify, prior to the start of the billing period, his or her intent to be billed at the volume discount rate. If the usage during that billing period does not meet the minimum requirement, the rates for that billing period will be those specified in 3.5.2.A preceding.

(T)

- (1) The following option is available to customers whose total billing for INS Plus Long Distance Service exceeds 10,000 billed messages for the billing period:

	<u>Rate Period</u>	
	<u>Day</u>	<u>Evening and Night/Wknd</u>
First 18 Seconds	\$0.095	\$0.095
Subsequent usage per call, per minute	\$0.170	\$0.150

(T)

Issued: October 27, 2003

Effective: November 1, 2003

By: Richard M. Vohs
President and Chief Executive Officer
4201 Corporate Drive
West Des Moines, Iowa 50266-5906

INTRASTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

3. MESSAGE TELECOMMUNICATIONS SERVICE (CONTINUED)3.5 Rates and Charges (CONTINUED)3.5.2 INS Plus Long Distance (CONTINUED)

(T)

(E) Volume Discounts (CONTINUED)

(T)

(2) Option 1

(T)

Option 1 is available to customers whose total billing for INS Plus Long Distance Service exceeds 200,000 billed messages:

	<u>Rate Period</u>	
	<u>Day</u>	<u>Evening and Night/Wknd.</u>
First 18 Seconds	\$0.095	\$0.095
Subsequent usage per call, per minute	\$0.160	\$0.140

(T)

Issued: October 27, 2003

Effective: November 1, 2003

By: Richard M. Vohs
President and Chief Executive Officer
4201 Corporate Drive
West Des Moines, Iowa 50266-5906

INTRASTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

3. MESSAGE TELECOMMUNICATIONS SERVICE (CONTINUED)3.5 Rates and Charges (CONTINUED)3.5.2 INS Plus Long Distance (CONTINUED)

(T)

(E) Volume Discounts (CONTINUED)

(T)

(3) Option 2

(T)

Option 2 is available to customers in exchanges where special arrangements have been made with the local exchange telephone company to bill customers whose usage for INS Plus Long Distance Service exceeds 200,000 billed messages:

	<u>Rate Period</u>	
	<u>Day</u>	<u>Evening and Night/Wknd.</u>
First 18 Seconds	\$0.045	\$0.045
Subsequent usage per call, each additional six seconds	\$0.015	\$0.015

(T)

Issued: October 27, 2003

Effective: November 1, 2003

By: Richard M. Vohs
President and Chief Executive Officer
4201 Corporate Drive
West Des Moines, Iowa 50266-5906

INTRASTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

3. MESSAGE TELECOMMUNICATIONS SERVICE (CONTINUED)

3.5 Rates and Charges (CONTINUED)

3.5.3 Optional One-Plus Service

Customers that select INS as both their primary interLATA and intraLATA toll carrier for calls originated by dialing 1 + (area code) + the seven digit telephone number, may select the following rates, where the service is available:

(A) Rates

Service Charge - recurring	\$3.95 per month
Usage Rates	\$0.10 per minute

(B) Determination of Time and Day

This plan has the same rates 24 hours a day, seven days a week

(C) Initial Period and Additional Periods

<u>Initial period</u>	
60 - seconds,	each message

<u>Additional periods</u>	
Six seconds	

(M)

(M)

INTRASTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

3. MESSAGE TELECOMMUNICATIONS SERVICE (CONTINUED)3.5 Rates and Charges (CONTINUED)3.5.4 INS Plan 6

This plan permits customers to pay for a predetermined usage level of traffic which is either Intrastate or a combination of Intrastate and Interstate traffic. Customers are billed monthly at the predetermined usage level. Unused minutes at the predetermined usage level are not carried over to the next month nor is any credit available to the customer in the current month.

(A) Determination of Time and Day

This plan has the same rates 24 hours a day, seven days a week.

(B) Initial Period and Additional PeriodsInitial period

60 - seconds, each message

Additional periods

Six seconds

The initial period for each call is for a connection of 60 seconds or any fraction thereof. Subsequent usage beyond the initial 60 seconds will be rounded to the next full six seconds on each call. The charge calculated for the initial period plus additional periods determine the charge for the call. The total amount of each call is rounded up to the next whole cent.

(C) Rates:Service Charge - recurring

The per month charge varies based on the option type chosen and number of minutes in the plan.

Usage Rates

The rate per minute for Intrastate/Interstate usage if not included in the predetermined usage level is \$.10 per minute.

Issued: October 27, 2003

Effective: November 1, 2003

By: Richard M. Vohs
President and Chief Executive Officer
4201 Corporate Drive
West Des Moines, Iowa 50266-5906

(N)

(N)

INTRASTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

3. MESSAGE TELECOMMUNICATIONS SERVICE (CONTINUED)3.5 Rates and Charges (CONTINUED)3.5.4 INS Plan 6 (CONTINUED)C. Rates (CONTINUED)

<u>Plan Name</u>	<u>Number of Minutes in Plan</u>	<u>Minutes in Plan Include Intrastate <u>Usage Only</u> Interstate Min. Are @ \$.10/min</u>	<u>Minutes in Plan Includes Intrastate or Interstate <u>Usage</u></u>	<u>Monthly Service Charge</u>
Option S - 100	100	X		\$ 5.00
Option N - 100	100		X	\$ 7.00
Option S - 250	250	X		\$ 12.50
Option N - 250	250		X	\$ 17.50
Option S - 500	500	X		\$ 25.00
Option N - 500	500		X	\$ 35.00
Option S - 750	750	X		\$ 37.50
Option N - 750	750		X	\$ 52.50
Option S - 1000	1000	X		\$ 50.00
Option N - 1000	1000		X	\$ 70.00
Option S - 1250	1250	X		\$ 62.50
Option N - 1250	1250		X	\$ 87.50
Option S - 1500	1500	X		\$ 75.00
Option N - 1500	1500		X	\$105.00
Option S - 1750	1750	X		\$ 87.50
Option N - 1750	1750		X	\$122.50
Option S - 2000	2000	X		\$100.00
Option N - 2000	2000		X	\$140.00

Issued: October 27, 2003

Effective: November 1, 2003

By: Richard M. Vohs
 President and Chief Executive Officer
 4201 Corporate Drive
 West Des Moines, Iowa 50266-5906

(N)

(N)

INTRASTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

3. MESSAGE TELECOMMUNICATIONS SERVICE (CONTINUED)3.5 Rates and Charges (CONTINUED)3.5.4 INS Plan 6 (CONTINUED)C. Rates (CONTINUED)

<u>Plan Name</u>	<u>Number of Minutes in Plan</u>	<u>Minutes in Plan Include Intrastate <u>Usage Only</u> Interstate Min. Are @ \$.10/min</u>	<u>Minutes in Plan Includes Intrastate or Interstate <u>Usage</u></u>	<u>Monthly Service Charge</u>
Option S - 3000	3000	X		\$ 150.00
Option N - 3000	3000		X	\$ 210.00
Option S - 4000	4000	X		\$ 200.00
Option N - 4000	4000		X	\$ 280.00
Option S - 5000	5000	X		\$ 250.00
Option N - 5000	5000		X	\$ 350.00
Option S - 6000	6000	X		\$ 300.00
Option N - 6000	6000		X	\$ 420.00
Option S - 7000	7000	X		\$ 350.00
Option N - 7000	7000		X	\$ 490.00
Option S - 8000	8000	X		\$ 400.00
Option N - 8000	8000		X	\$ 560.00
Option S - 9000	9000	X		\$ 450.00
Option N - 9000	9000		X	\$ 630.00
Option S - 10000	10000	X		\$ 500.00
Option N - 10000	10000		X	\$ 700.00

(N)

(N)

Issued: April 29, 2004

Effective: May 1, 2004

By: Richard M. Vohs
 President and Chief Executive Officer
 4201 Corporate Drive
 West Des Moines, Iowa 50266-5906

INTRASTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

3. MESSAGE TELECOMMUNICATIONS SERVICE (CONTINUED)3.5 Rates and Charges (CONTINUED)3.5.4 INS Plan 6 (CONTINUED)C. Rates (CONTINUED)

<u>Plan Name</u>	<u>Number of Minutes in Plan</u>	<u>Minutes in Plan Include Intrastate <u>Usage Only</u> Interstate Min. Are @ \$.10/min</u>	<u>Minutes in Plan Includes Intrastate or Interstate <u>Usage</u></u>	<u>Monthly Service Charge</u>
Option S - 11000	11000	X		\$ 550.00
Option N - 11000	11000		X	\$ 770.00
Option S - 12000	12000	X		\$ 600.00
Option N - 12000	12000		X	\$ 840.00

(N)

(N)

Issued: April 29, 2004

Effective: May 1, 2004

By: Richard M. Vohs
 President and Chief Executive Officer
 4201 Corporate Drive
 West Des Moines, Iowa 50266-5906

INTRASTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

3. MESSAGE TELECOMMUNICATIONS SERVICE (CONTINUED)

3.5 Rates and Charges (CONTINUED)

3.5.5 DA Toll Service

This service is available to customers that initiate a directory assistance number look-up. If the election is made to have the attendant dial the looked up number that is a toll call, the rate below applies.

(A) Rates

\$.25 per minute for the answered toll portion of the call

3.6 Additional Toll Service Plans

Additional Toll Plans may be offered on an individual case basis (ICB), depending on volume levels and locations. Please contact INS for additional information.

(N)
|
|
|
|
(N)