

INTRASTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

5. 8XX SERVICE

5.1 Application

Service between two points within the State of Iowa handled exclusively by INS or jointly by INS and other carriers is furnished as set forth in 5.2 through 5.6 following.

Iowa 8XX service is offered as an add-on to INS interstate 8XX service. Calls can be placed on both an interstate and intrastate basis.

The term "8XX Service" denotes the service access codes of 800, 888, 877, 866, 855, 844, 833 and 822.

Customers may, as set forth in Section, 5.5, restrict the use of their 8XX service by ordering an 8XX Personal Identification Number (PIN).

5.2 Dialing Procedure

The dialing procedure for 8XX Service is 1-8XX-NXX-XXXX, where the NXX-XXXX is the 8XX number assigned to the customer.

When a customer orders an 8XX Personal Identification Number (PIN), the dialing procedure is 1-8XX-NXX-XXXX plus the four digit PIN assigned to the customer.

5.3 Mileage Measurement

The rates set forth in 5.5 following apply to calls of all distances.

INTRASTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

5. 8XX SERVICE (CONTINUED)

5.4 Application of Rates and Charges

INS 8XX Service is an interexchange telephone service which allows a customer to receive calls from any station within the State of Iowa at no toll charge to the calling party. The customer is responsible for all calls placed to the customer's 8XX number.

5.4.1 Determination of Duration

- (A) The duration of a call begins when the connection is established between the calling station and the called party.
- (B) The duration of a call ends when either party (called or calling) hangs up.
- (C) The duration of a call does not include time lost because of faults or defects in service.

5.4.2 Timing of Messages

Chargeable time is determined by the day and time at the rate center of the called party when the connection is established. Chargeable time begins when connection is established between the calling station and the terminating customer premise equipment.

INTRASTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

5. 8XX SERVICE (CONTINUED)

5.4 Application of Rates and Charges (CONTINUED)

5.4.3 Determination of Time and Day

- (1) Day Rates. These rates are applicable from 8:00 a.m. to, but not including, 5:00 p.m. Monday through Friday.
- (2) Evening Rates. These rates are applicable from 5:00 p.m. to, but not including, 11:00 p.m. Sunday through Friday.
- (3) Night/Weekend Rates. These rates are applicable from 11:00 p.m. to, but not including, 8:00 a.m. Sunday through Friday, all day Saturday, and from 8:00 a.m. to, but not including 5:00 p.m. on Sunday.

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INTRASTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

5. 8XX SERVICE (CONTINUED)

5.4 Application of Rates and Charges (CONTINUED)

5.4.4 Calculation of Charges

- (A) Two Rate Options, and a D/B/A Marketing Agent Service are shown in the rate tables in 5.5 following. Existing customers as of January 1, 1998 may retain their current rate Option (Option 1) or change to Option 2, or to the D/B/A Agent Service if available. Once existing Option 1 customers discontinue service, or change to another service, Option 1 will no longer be available to them. Customers who subscribe to INS 8XX Service on and after January 1, 1998 can no longer subscribe to Option 1.
- (B) The rates set forth in the rate table in 5.5 following are for a connection of one minute. Messages are billed in tenths of a minute, with a minimum-billed time per message of two tenths of a minute. Any fraction of a minute beyond two tenths is rounded up to the next tenth of a minute before calculation of the charge for the call.
- (C) The total chargeable time in minutes and tenths of minutes is multiplied by the rate in effect during each applicable rating time period of the call as set forth in the rate table at 5.5 following.
- (D) The charge calculated for the call is rounded up to the nearest whole cent.

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5. 8XX SERVICE (CONTINUED)

5.4 Application of Rates and Charges (CONTINUED)

5.4.5 Customized Number Charge

The Customized Number Charge applies when the customer requests a specific 1-8XX telephone number and requests INS to search for more than three different numbers. It applies whether or not the requested number is available.

5.4.6 Move/Changing Charge

The Move/Changing Charge applies when the customer requests a change in the telephone number in which the call terminates.

5.4.7 Tailored Call Coverage

The Tailored Call Coverage allows the customer to block calls from one or more specific NPAs. When included in the same request, blockage from multiple originating areas is available at no additional charge. A charge will apply when the customer changes the group of originating areas to be blocked, or when this option is removed from an 8XX number. The charge applies per 8XX number.

5.4.8 Reconnect Charge

The Reconnect Charge applies when the service has been disconnected for non-payment, or at the customer's request, and is reconnected at the customer's request.

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5. 8XX SERVICE (CONTINUED)5.5. Rates and Charges

The following rates represent the charges INS will apply per initial and additional period to interstate 8XX service. Actual rates charged may vary based upon certain factors such as customer location, traffic volume, length of service, and calling patterns.

5.5.1 Option 1 - Usage Sensitive Rates

Option 1 is available to only INS 8XX Service customers who are subscribing to the service as of January 1, 1998.

Rate per Minute

<u>Day</u>	<u>Evening/Night/Wknd</u>
\$0.23	\$0.19

5.5.2 Option 2

Minimum monthly charge

- Per 8XX number Includes the first 20 minutes	\$3.00
- Each additional minute	\$0.17

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5. 8XX SERVICE (CONTINUED)

5.5. Rates and Charges (CONTINUED)

5.5.3 Option 3

Minimum monthly charge

Per 8XX number \$3.00

Each minute \$0.15

5.5.4 D/B/A Marketing Agent Service

The following rates are available when the customer subscribes to the service through one of INS' Marketing Agents

Minimum monthly charge

Per 8XX number \$3.00
Includes the first 20 minutes

Each additional minute \$0.15

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5. 8XX SERVICE (CONTINUED)5.5. Rates and Charges (CONTINUED)

5.5.5	<u>Non-Recurring Charges</u>	<u>Charge</u>
	Customized Number Charge	
	- Search for the first three numbers	Free
	- Search for each additional number	\$ 5.00
	Move/Changing Charge	\$50.00
	Reconnect Charge	\$25.00
	Tailored Call Coverage	
	- Initial request	Free
	- Each additional request	\$50.00
5.5.6	<u>Monthly Recurring Charges</u>	

With an 8XX Personal Identification Number (PIN), there is a monthly recurring charge of \$2.00 per 8XX number per month.

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5.6 Volume Discounts

INS may offer volume discounts based upon the total dollar amount of 8XX usage for the billing period. Volume discounts will range from 0% to 10%.

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